



These terms of purchase refer to all RANS kit purchases

1. **Deposits:** A 50% deposit is required and 100% on props and engines, to confirm an order. This initial deposit can be made with a certified check, wire transfer, money order, company check or personal check.
2. **Final Payment:** The balance of your payment is due prior to ship out. RANS will make every effort to contact you plenty of time in advance of the ship out date so that this final payment does not hold up your order. Final payment should be made with a certified check, money order, or a wire transfer.
3. **Sales Tax:** Sales tax is not added to shipments that are shipped out of the state of Kansas. Shipments within the state of Kansas will be charged sales tax at the rate of the delivery destination. For out of state customers who are picking up a kit at the factory, the customer must complete a notarized sales tax affidavit that defers sales tax to your state of residence.
4. **Engines:** With the purchase of a RANS kit, you are entitled to buy the Rotax engine at a reduced rate. The price will be our published price at the time of purchase.

The warranty period (6 months or first 100 hours, whichever comes first) must begin within 1 year of delivery. For many home building projects this is not an adequate time frame to be finished and flying. And even for those folks who plan to finish in a short periods of time, unexpected circumstances sometimes change these plans. Order your engine about 12-14 weeks before you will be ready to install it.

Customer pays freight charges on all engine shipments, no matter if shipped with the kit or shipped separately later.

5. **Delivery Dates:** Depending upon production demands, delivery dates vary. Please inquire at the time of purchase about current delivery times. Kits (without any pre-built or quick build options) are usually shipped in 6-8 weeks. However, during high demand times this time can run longer. Quick build kit delivery times vary widely and are strictly dependent upon the number and extent of projects already on the schedule. An expected delivery date will be given at the time of order. However, this is not a guarantee and is subject to change.
6. **Order Changes:** Our inventory and production emphasis are based on what is ordered. Therefore, it is difficult to change an order once confirmed. Custom made or ordered items cannot be changed without cost. (For example, changing the wing area or the color scheme after the skins are already sewn.)



7. **Canceled Orders:** Due to the custom nature of our product, cancellations are not allowed and will result in loss of deposit.
  
8. **Backorders:** We make every effort to send out your order complete. However, experience has shown that this cannot always be the case. Many items we use are highly specialized and many are supplied by only one vendor. When a vendor, without warning, changes a lead-time from 3-4 weeks to 3-4 months, it means we might not have this item in stock. We do send out backorders (not including engines, see #4) at our expense as quickly as we receive them.
  
9. **Missing Parts:** We check and re-check and are 99.9% certain that if we say we shipped it, we did. The first task in building your kit is to inventory the parts using the packing list provided. It's your job to keep all parts organized and accounted for upon receiving your kit. We cannot provide "missing" parts cost free after 60 days.
  
10. **Returned Goods:** A RANS kit aircraft is purchased as a complete kit. The only exceptions are kits sold less engine and less firewall forward. RANS will not accept for credit, unused items from the original kit.
  
11. **Continued Supply:** We cannot guarantee continued supply of any items, outside of the scope of manufacture. This includes, but is not limited to: engines, props, instruments, sensors for instrumentation, wheels, brakes, tires.

This policy pertains to the purchase of the aircraft kit. Parts and options ordered later will be handled on an individual basis. Any part that is shipped that is incorrect will be exchanged free of charge. However, all returns must be authorized by our Parts Department.

Thank you for choosing RANS!